Transport Accident Commission

What is the Transport Accident Commission (TAC)?

The Transport Accident Commission (TAC) is a government-owned organization established by the Transport Accident Act 1986 in the state of Victoria, Australia. It's responsible for paying benefits to people injured in transport accidents. It's funded by payments made by Victorian motor vehicle owners when they register their vehicles each year with VicRoads.

What does TAC cover?

TAC provides benefits for:

1. **Medical expenses:** This includes doctor fees, surgery costs, medication costs, physiotherapy, psychological services, dental services, and optometry services.
2. **Rehabilitation services:** These include residential rehabilitation, community-based rehabilitation, and individual rehabilitation services.
3. **Disability services:** This includes attendant care, aids and appliances, home and transport modifications.
4. **Income assistance:** If you can't work because of your transport accident injuries, TAC can help you with income assistance.
5. **Support services:** These include personal and domestic help, child care assistance, counselling services, and support for family members.
6. **Travel and accommodation expenses:** If you need to travel more than 100km (round trip) for treatment, TAC can help with your travel and accommodation costs.
7. **Funeral expenses:** If a person dies as a result of a transport accident, TAC can provide a funeral benefit to the person's dependents or estate.

What to do in the event of a transport accident?

1. **Ensure safety:** Check if you or anyone else is injured and call emergency services if needed.
2. **Report the accident:** Report the accident to the police, even if there are no serious injuries.
3. **Get medical help:** Seek immediate medical help if injured. Inform your health provider that your injuries are due to a transport accident, as they might need to bill TAC directly.
4. **Lodge a claim with TAC:** As soon as possible, contact TAC to lodge a claim. You can do this online or over the phone. TAC usually requires a police report or event number, your personal details, and information about your injuries.

Important considerations

- The accident must have occurred in Victoria for TAC to provide benefits.

- TAC covers accidents involving cars, motorcycles, trams, buses, and trains, as well as pedestrians and cyclists colliding with these vehicles.
- The claim should be lodged within 12 months of the date of the accident or the date on which an injury arising from the accident first manifests itself.
- TAC does not cover accidents that happen off-road (like on a private property or forest road) unless the vehicle involved is a vehicle that needs to be registered for on-road use.

For more information about the TAC and the services it provides, you can visit their website at www.tac.vic.gov.au or call them on 1300 654 329.

This information is intended for general informational purposes and should not be used as a substitute for professional medical advice. If you have any health concerns, please see your healthcare provider.

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